

Rings & Things Merchandise Return Form

We want you to be happy with your purchase. Believe it or not, you don't have to make our customer service agents cry to get us to take something back. If the goods you wish to return meet the following criteria, you don't even need to call first. Simply complete the form below. To receive full credit, refund or exchange value, please note:

1. Merchandise must be returned within 30 days of receipt of goods.*
2. Merchandise must be in original condition (i.e., unopened, unused, undamaged).**
3. Merchandise must be returned with the invoice number(s) or a copy of the invoice(s).
4. Merchandise will be credited at the original purchase price in one of the following ways:
 - a. Credit to your account for future purchases.
 - b. Credit toward an enclosed order (please remember to include shipping in your calculations).
 - c. Refund via the original payment method.

*Closeout and limited-stock merchandise more than 30 days old is not returnable. No exceptions.

**If you are returning merchandise that is more than 30 days old, defective, shorted, opened or damaged due to shipping, please call Customer Service at 1 (800) 864-8861.

Please Note:

Restocking fees may be charged on all returns that don't meet the above criteria, and returns made after 30 days. A 15% restocking fee will be charged on open or partial packing units to help defray the cost of recounting and repackaging. Higher fees will be charged on goods requiring additional processing (such as polishing or disassembling) to return to stock. Return goods by either post office or UPS Ground. Enclose a copy of your invoice. Package goods well to prevent damage. Credit cannot be issued on goods damaged due to improper repackaging prior to return to us.

Account #: 10- _____ State Resale # _____
 Name of Business _____ Your Name _____
 Street _____
 City _____ State/Prov _____ Zip _____
 Phone Number (____) _____ Fax Number (____) _____

I prefer: In-house credit Credit toward my enclosed order Refund via original payment method

Invoice #	Invoice Date	Quantity	Stock #	Description	Reason for Return

Comments/Instructions: _____

Please ship to:
Attn: Customer Service
R & T
304 E. 2nd Avenue
Spokane, WA 99202